

**DRAFT**

| Organization                                     | Website   | Program Name  | Program Info  | General Info   | Contact Info  |
|--|---|---|---|--|---|
| Falls City Utilities                             | <a href="http://www.fallscityonline.com">www.fallscityonline.com</a>  | Nebraska HHS (402) 245-4431; SENCA (402) 245-5284; veterans Service Office (402) 245-3722; Falls City Ministerial Assoc. (402) 245-6111, your church parish and Native American Resources | Criteria for eligibility is determined by the agencies listed under Program Name.   | none   | 402-245-2724  |
| Nebraska Department of Health and Human Services | <a href="http://www2.hhs.state.ne.us">http://www2.hhs.state.ne.us</a> | Low Income Home Energy Assistance Program (LIHEAP)  | <a href="http://www.hhs.state.ne.us/reg/regs.htm">http://www.hhs.state.ne.us/reg/regs.htm</a>                                 | Scroll down to Title 476. Provides year-round program for heating, cooling and crisis assistance. Income and assets limitations. Site gives info on how to pledge to the account. Contact your local Red Cross representative for funding assistance. Red Cross can provide criteria for eligibility.  | Contact your local HHS office located in your county. Ask to talk to someone regarding energv assistance<br><br>Coordinator of OPPD EAP Program: (402) 636-3654 |
| Omaha Public Power District                      | <a href="http://www.oppd.com">www.oppd.com</a>                        | Energy Assistance Program (EAP)   | <a href="http://ww1.oppd.com/acctsvcs/res/eap.cfm">http://ww1.oppd.com/acctsvcs/res/eap.cfm</a>                               | Online Consumer complaint Form or (800) 526-0017 or (402) 471-3101   | <a href="http://psc.state.ne.us/home/NPSC/forms/Complaint_Form.htm">http://psc.state.ne.us/home/NPSC/forms/Complaint_Form.htm</a>                               |
| Nebraska Public Service Commission               | <a href="http://www.psc.state.ne.us">www.psc.state.ne.us</a>          | Natural Gas Department will help customers resolve billing and service issues. The Nebraska PSC does NOT provide financial assistance.  | <a href="http://www.psc.state.ne.us/home/NPSC/natgas/natgas.html">http://www.psc.state.ne.us/home/NPSC/natgas/natgas.html</a> | CNCS covers 21 counties in north central Nebraska. Criteria for assistance must be met using income guidelines and other OPPD program operates July through December of each year, funds permitting, must call for eligibility; NPPD program operates all years, funds permitting and also call for eligibility. Household income is less than 150% of federal poverty level or household contains member receiving ADC or SSI | Central office number is (308) 745-0780. Many satellite offices are located within the CNCS service territory.  |
| Central Nebraska Community Services              | <a href="http://www.welcome2cncs.org">www.welcome2cncs.org</a>        | Emergency Assistance  | none  |  |   |
| American Red cross Heartland Chapter, Omaha      | <a href="http://www.redcrossomaha.org">www.redcrossomaha.org</a>      | Two energy assistance programs are administered: OPPD/ARC EAP; and NPPD Pennies For Power   | email <a href="mailto:ellrichk@usa.redcross.org">ellrichk@usa.redcross.org</a>  |  | (888) 890-9569 or Omaha Metro area at (402) 343-7755  |
| Nebraska Energy Office                           | <a href="http://www.neo.state.ne.us">www.neo.state.ne.us</a>          | Low Income Weatherization Assistance  | <a href="http://www.neo.ne.gov/wx/wxindex.htm">www.neo.ne.gov/wx/wxindex.htm</a>  |  | Pete Davis at (402) 471-3347  |
| Nebraska Energy Office                           | <a href="http://www.neo.state.ne.us">www.neo.state.ne.us</a>          | Dollar and Energy Saving Loan Program   | <a href="http://www.neo.ne.gov/loan/index.html">www.neo.ne.gov/loan/index.html</a>  |  | John Osterman at (402) 471-2817   |

Greater Omaha Community  
Action

[www.gocaomaha.org](http://www.gocaomaha.org)

Utility assistance program

[www.efsp.unitedway.org](http://www.efsp.unitedway.org)

funded through The  
Emergency Food & Shelter  
Program

North Omaha (402) 453-  
5656 X206; South  
Omaha (402) 734-1154;  
Sarpy County (402) 934-  
0089