

Energy Assistance Data Gathering Sub-Committee Meeting Omaha, September 20, 2007

Attending: OPPD Judi Martin, Jennifer Johnston, Barb Gullie, Jean Chamberlain
 Aquila Jan Davis
 NPPD Roger Hunt, Mitch Beal
 M.U.D. Julie Thacker, Bill Rogers
 Loup Walt Williams
 Source Gas Char Reiman and Rhonda Jaeschke

Attached is copy of the agenda:

After welcome and introductions, a brief background was given on how NEAN was formed and our mission.

Overview of data collection models:

- Attendees were informed of the efforts to review what other states are doing in collecting data

Addressing concerns of collecting data:

- We reviewed the draft protocol and discussed the need for an agreement that would be executed between NEAN and the utilities. This is something NEAN will initiate.

Data gathering protocol

- The protocol will be edited as the process is further defined.

Categories of data to collect:

- The majority of the time was spent going through each category of data to clarify which utility has this information readily accessible. There were several questions concerning the LIHEAP customers that we will need Mike Kelly to help us with.
- Judi will update the spread sheet that each utility will use and send out. These categories may not be submitted by all utilities and if so, we will make note of this on any future reports. OPPD will work with United Way on a format that will dump all individual data into one file.

Follow-up items:

- For the time being, we have tabled making the decision on the reporting time periods for 2008. We agreed to report 2007 data as a yearly total and will decide at a later date if we will report monthly or quarterly beginning in 2008.

See attached spread sheet for data categories and availability of data.

Submitted by: Judi Martin

Availability of Data	Data Available /Yes/No					
Sample monthly format for data collection and submission	Aquila	Loup Power	MUD	NPPD	OPPD	Source Gas
All Active Residential Customers						
Total Number of Accounts(may be multiple premises) *	Y	Y	Y	Y	Y	Y
Total Revenue(includes sales taxes, fees, deposits etc.)	Y	Y	Y	Y	Y	Y
Total Number of Accounts in Arrears (over 31 days)	Y	Y	Y	Y	Y	Y
Total Dollars in Arrears (over 31 days past due)	Y	Y	Y	Y	Y	Y
Total Number of Accounts on Levelized Budget Bill	Y	Y	Y	Y	Y	Y
Total Number of Disconnect Notices Issued *	Y	Y	Y	Y	Y	Y
Total Number of Accounts Disconnected for NonPayment this Month **	Y	Y	Y	?	Y	Y
Total Number of Accounts Disconnected for NonPayment Reconnected this Month **	Y	Y	Y	?	Y	Y
Total Number of Accounts turned over to collection agencies*	Y	Y	Y	Y	Y	Y
Total Dollars turned over to collection agencies this month.*	Y	Y	Y	Y	Y	Y
<p>Note: some of the utilities are unsure if they can identify the LIHEAP recipients. Several questions will need to be answered by Mike Kelly.</p> <p>Questions: Fall program lists; crisis lists, cooling lists, how do we know if no longer in program; can customer direct heating payment to either utility; applying for LIHEAP throughout year, when are payments sent; federal budget year?</p>						
<p>All Active LIHEAP Residential Customers: there may be possible problems in identifying LIHEAP recipients from some utilities. MUD, Aquila and OPPD should be able to capture this data, but all will verify.</p>						
Total Number of Accounts						
Total Revenue						
Total Number of Accounts in Arrears						
Total Dollars in Arrears						
Availability of Data	Data Available /Yes/No					
Sample monthly format for data collection and submission	Aquila	Loup Power	MUD	NPPD	OPPD	Source Gas

Total Number of Accounts Disconnected for NonPayment this Month **						
Total Number of Accounts Disconnected for NonPayment Reconnected this Month **						
Total Number of Accounts turned over to collection agencies this month*						
Total Dollars turned over to collection agencies this month*						
Misc. categories-						
Total LIHEAP Dollars Received						
Customer Contributions to Energy Assistance Fund						
Utility Contributions to Energy Assistance Fund (excluding admin)						
Utility Contributions to Energy Assistance Fund (administration & other)						
Customers assisted via Utility Energy Assistance Funds						
*There are differences in policies						
** Currently reflects accounts who are active the day the report is ran. Does not reflect those who are still disconnected.						